

SUCCESS STORY: Project Hospitality



Young Man Achieves HIV Viral Suppression

Community Based Organization helps HIV patient stabilize with Healthix lab data

When 29-year-old Marcus* walked into Project Hospitality, a Staten Island-based non-profit service organization for the homeless and hungry, he was a stranger to case workers. Marcus told them he had HIV but wasn't taking his medicines and that he bounced from home to home for three years, before arriving at their facility. That was all they knew. However, case managers needed more information on their new client -- medical history that would help them provide Marcus with the most appropriate care.

Project Hospitality found a valuable resource in Healthix. Through the exchange of clinical summaries or CCDs, Healthix provided the care team with Marcus' lab results from different hospitals, clinics and other sites across the New York region. With Marcus' consent, case managers were able to use Healthix to track and compare his viral loads over the last few months and to see that his copies (viral count) began declining once they linked Marcus to a local healthcare provider and appropriate community services.

“HIV lab results are an important tool for measuring the effectiveness of treatment. As viral suppression occurs, new HIV infections decrease, helping to end the epidemic.”

Michelle Gassama, Director of Planning and Evaluation

With access to key, real-time information driving his care, Marcus is now taking his medication and is virally suppressed. And that makes for some pretty happy care managers at Project Hospitality.

**Name changed to protect client's anonymity*



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